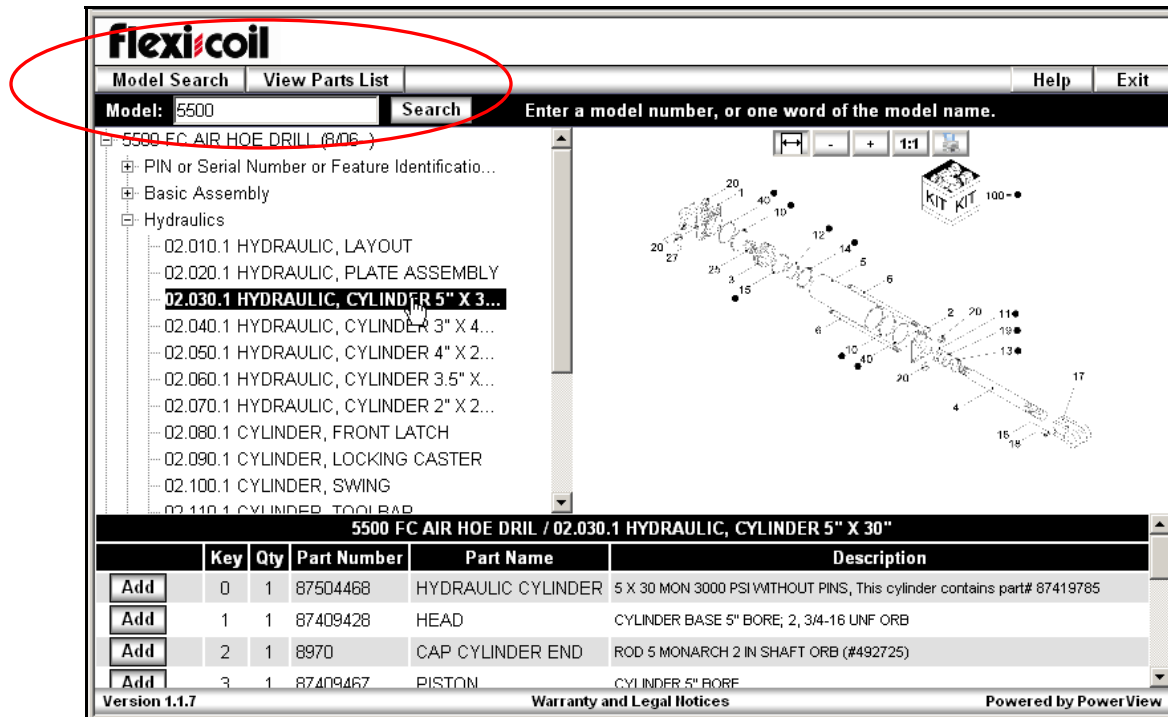


Customer Parts Catalog (CPC) Using CPC Quick Reference

Once the Customer Parts Catalog is open, you may be wondering what to do next. Here are a few quick steps to help you through the process of adding parts to a part list and sending that part list to your local dealership.

- 1) Enter the model number or partial model name you are researching and press Enter or click Search. Click on the appropriate model to display the sections. Click on the appropriate section to display the figure titles and then click on the appropriate figure. Once the figure is displayed, review the image and the parts in the bottom of the window to locate those that you wish to add to your parts list.



- 2) On the image, use these buttons to help you see the image detail. These buttons are (from left to right): Fit to Window, Zoom Out, Zoom In, Full Size(1:1), View Printable Figure/Parts List.



Fit to Window – returns the image to it's default size.

Zoom Out – makes the image smaller.

Zoom In – makes the image larger.

1:1 or Full Size – adjusts the image to it's largest format

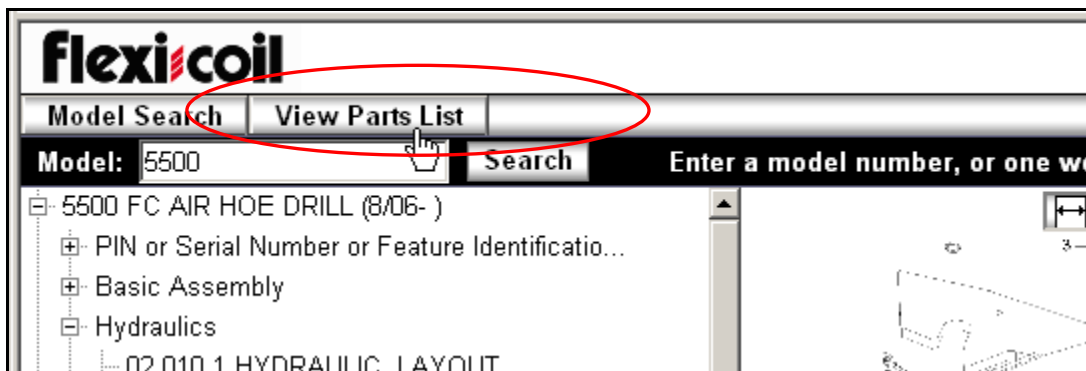
View Printable Figure/Parts List – this opens a separate window where the full size image is at the top and the parts for that image are at the bottom. From this separate window you can Print the Image only, Print the Part list only or Print Both. Click Return to Catalog when completed.

Customer Parts Catalog (CPC) Using CPC Quick Reference

- 3) At the bottom of the image you will see the parts for that image. You can click **Add** for the parts you wish to add to your Parts List. A green checkmark signifies that part was added to your parts list. You can change the quantity in a later step.

	Key	Qty	Part Number	Part Name	
Add	1	2	87419786	HYDRAULIC CYLINDER	3X4 3000
Add <input checked="" type="checkbox"/>	2	4	3326	PIN	CYLINDER
Add <input checked="" type="checkbox"/>	3	8	6392	RING, SNAP	EXT .91 IN
Add	4	2	9877	FITTING	HYDRAULIC

- 4) Continue researching parts by clicking a different figure title in the list, a different section or by changing the model you are researching.
- 5) When you are ready to send this list of parts to your local dealership, click on the **View Parts List** button at the top.



- 6) On the View Parts List screen, you can delete parts by clicking on the X on the left or you can change the quantity of a part by clicking on the quantity box on the right.

The screenshot shows the Flexicoil software interface in the 'View Parts List' mode. At the top, there are tabs for 'Model Search' and 'View Parts List', along with 'Help' and 'Exit' buttons. Below the tabs, there is a breadcrumb trail '> Model Search > View Parts List' and a set of navigation buttons: '< Back', 'Delete All', 'Print', and 'Continue >'. The main area contains a table with the following columns: 'Part Number', 'Part Name', 'Description', and 'Qty'. The table lists several parts, and the 'X' delete buttons in the 'Part Number' column and the quantity boxes in the 'Qty' column are circled in red.

Part Number	Part Name	Description	Qty
X 87409428	HEAD	CYLINDER BASE 5" BORE; 2, 3/4-16 UNF ORB Model: 5500 FC AIR HOE DRILL -- 02.030.1 HYDRAULIC, CYLINDER	1
X 8970	CAP CYLINDER END	ROD 5 MONARCH 2 IN SHAFT ORB (#492725) Model: 5500 FC AIR HOE DRILL -- 02.030.1 HYDRAULIC, CYLINDER	1
X 87409467	PISTON	CYLINDER 5" BORE Model: 5500 FC AIR HOE DRILL -- 02.030.1 HYDRAULIC, CYLINDER	2
X 3326	PIN	CYLINDER 1 IN X 2.88 IN UL HARDENED	4

- 7) You can print this list as it looks on the screen or you can continue on to enter your customer information and also submit this quote to your local dealership. Click **Continue** when your list is complete.

Customer Parts Catalog (CPC) Using CPC Quick Reference

- 8) Enter your customer information. **Be sure to add your model(s) and serial number(s) for this list of parts in the Other Notes section at the bottom.**

The screenshot shows the flexicoil software interface. At the top, there is a menu bar with 'Model Search' and 'View Parts List' options, and 'Help' and 'Exit' buttons. Below the menu bar, the breadcrumb trail reads '> Model Search > View Parts List > Billing Information'. A navigation bar contains '< Back', 'Restore Defaults', 'Clear All', and 'Continue >' buttons. The main content area is titled 'Please enter your information below to be displayed on the quote.' and is divided into two columns: 'Billing Address' and 'Shipping Address'. The 'Billing Address' section includes fields for Account Number, Name (Lynda Farmer), Company (Fancy Farms), Address (100 Route 1), City (Anytown), State/Province (PA), Zip/Postal Code (17557), Country (USA), Primary Phone (717-555-1212), Secondary Phone, Fax, and Email Address (myemail@domain.com). There is a 'Unit Down' checkbox which is unchecked. The 'Shipping Address' section has a checkbox labeled 'Shipping is the same as Billing' which is checked. At the bottom of the form, there is a section titled 'Please enter model number(s) and serial number(s) below.' with an 'Other Notes' field containing the text 'Model 5500 S/N 123456789 for all parts'. The footer of the window displays 'Version 1.1.7', 'Warranty and Legal Notices', and 'Powered by PowerView'.

- 9) If you want to save your customer information in a cookie on your computer for the next time you access this program, click the **Save As Default** button at the bottom of the screen before continuing. Your Other Notes entries will not be saved.
- 10) Click Continue when you are ready to proceed.

Customer Parts Catalog (CPC) Using CPC Quick Reference

- 11) On this final screen you will see your local dealerships' information in the top left corner. Also, you will have the option to click Submit Quote Request in the top right if your dealership allows quotes to be submitted via email. Clicking the Submit Quote Request will send an email to your dealership for processing.

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Model Search | View Parts List | Help | Exit

> Model Search > View Parts List > Billing Information > Review Parts List

Dealership Name
 253 S Route 1 PH: 800-766-1111
 P.O. Box 98 201-765-1111
 Anytown, PA 54321 Fax: 201-765-2222
 USA parts@dealership.com
 www.mydealership.com

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Billing Address		Shipping Address	
Fancy Farms	PH: 717-555-1212	Fancy Farms	PH: 717-555-1212
ATTN: Lynda Farmer		ATTN: Lynda Farmer	
100 Route 1	myemail@domain.com	100 Route 1	
Anytown, PA 17557		Anytown, PA 17557	
USA		USA	

Customer #		Date	8 Feb 2007	Purchase Order #	
Notes: Model 5500 S/N 123456789 for all parts					

Part Number	Part Name	Description	Qty
87409428	HEAD	CYLINDER BASE 5" BORE; 2, 3/4-16 UNF ORB Model: 5500 FC AIR HOE DRILL -- 02.030.1 HYDRAULIC, CYLINDER	1
8970	CAP CYLINDER END	ROD 5 MONARCH 2 IN SHAFT ORB (#492725) Model: 5500 FC AIR HOE DRILL -- 02.030.1 HYDRAULIC, CYLINDER	1
87409467	PISTON	CYLINDER 5" BORE Model: 5500 FC AIR HOE DRILL -- 02.030.1 HYDRAULIC, CYLINDER	2
3326	PIN	CYLINDER 1 IN X 2.88 IN UL HARDENED Model: 5500 FC AIR HOE DRILL -- 02.080.1 CYLINDER, FRONT	4

Version 1.1.7 Warranty and Legal Notices Powered by Power View

12) If you do not see the Submit Quote Request button, then print this list and bring it to your local dealer for ordering.

13) Clicking Begin New Request will empty the current part list.

If you have any questions, please contact your local dealership.